

Quarterly Report of Appeals, Complaints and Advice

The BBFC is the regulator of commercial and internet content delivered via the mobile networks of EE, O2, Three and Vodafone.

In the interest of transparency, the BBFC publishes all of its adjudications in relation to cases reported to it of purported underblocking or overblocking, along with requests for advice on whether particular content should go behind parental controls or adult filters.

We keep this list updated as and when new cases are reported to us and publish updates every three months.

In all cases, the BBFC conveys its adjudication to (i) the complainant, appellant or person or body seeking advice; (ii) Mobile UK; and (iii) the relevant mobile network operator(s).

The adjudication that a website contains no material that we would classify 18 does not necessarily mean that we believe it is suitable for younger children.

In the following cases, the adjudications represent an assessment of the content according to the dates listed below. Any subsequent changes to content have therefore not been viewed by the BBFC, although we reserve the right to change our adjudication should altered content be brought to our attention subsequently.

April 2020

3 April 2020

Website

templecycles.co.uk

Issue

The website owner contacted the BBFC directly to complain that the site was placed behind adult filters, despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

The BBFC viewed the website on 3 April 2020.

We noted it was a retail site promoting two independent bike stores. The website contains lots of information about the products the company retails, as well as information about how the products are made. This includes video content. We found no material that we would restrict to adults only.

28 April 2020

Website

kinkykink.com

Issue

A member of the public contacted the BBFC directly to complain that the site was placed behind adult filters, despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

The BBFC adjudicated on the website on 28 April 2020.

We noted the site is an information resource for BDSM practitioners. The site includes links to various retail websites specialising in adult toys, as well as reviews of sex toys that are accompanied by images of the products being reviewed. Across the website, there are strong sexual images seen in advertising. There are also links to explicit images of sexual activity hosted on pornographic websites. Accordingly, this website contains material that we would not classify below 18.

May 2020

4 May 2020

Website

cbdlifeproducts.com

Issue

The website owner contacted the BBFC directly to complain that the site was placed behind adult filters, despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

The BBFC viewed the website on 4 May 2020.

We noted this is a website offering Cannabidiol (CBD) products for sale as a nutritional supplement. The site contained general information on CBD, as well as a 'Frequently Asked Questions' section which emphasised that the CBD products advertised do not possess any psychoactive properties. In addition, in relation to the MHRA's public statement on products containing CBD, Cannadonia was not marketing its products as a medicine, or claiming any medical benefits for them, but as a food supplement. Therefore, we found no content which we would classify 18 or refuse to classify.

4 May 2020

Website

duasrevival.com

Issue

A member of the public contacted the BBFC directly to complain that the site was placed behind adult filters, despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

The BBFC viewed the website on 4 May 2020.

We noted that the website is an Islamic prayer site containing suggested prayers for use in a variety of situations. The prayers include verses from the Qur'an and excerpts from Hadith. We found no material that requires restriction to adults only.

5 May 2020

Website

christogenea.org

Issue

A mobile network operator contacted the BBFC for advice about the suitability of the website for people under 18, following a complaint from a member of the public that it had been placed behind adult filters despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

The BBFC viewed the website on 5 May 2020.

We noted that the site is a news and current affairs blog - with a focus on Christianity, race and identity - which features articles and forum discussions on a variety of subjects including 'White Nationalism', 'Jewish Ritual Murder' and 'The Mein Kampf Project'. We noted that there are repeated uses of discriminatory and racist language, both in the blog articles and in comments left on the forums, which are not condemned. The site also contains articles that make negative generalizations and accusations about particular groups of people, most notably Jews and Muslims, as well as Holocaust denial, which could be interpreted as having the potential to encourage discriminatory and harmful views. As such, we did not consider the website to be suitable for people under the age of 18 and would classify the site at least 18.

29 May 2020

Website

Daiba.uk

Issue

A member of the public contacted the BBFC directly to complain that the site was placed behind adult filters, despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

The BBFC viewed the website on 29 May 2020.

We noted that this is a website offering Cannabidiol (CBD) and other natural wellbeing products, including those which contain mushroom supplements, as well as organic beauty products. The site contains general information on CBD, as well as a 'Frequently Asked Questions' section which stresses that the CBD based products available for purchase do not possess any psychoactive properties. The site is not marketing its products as a medicine or claiming any medicinal benefits for them, instead marketing the products as a food supplement. As such, we found no material that we could classify 18.

June 2020

3 June 2020

Website

accesscbd.uk/

Issue

The website owner contacted the BBFC directly to complain that the site was placed behind adult filters, despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

The BBFC viewed the website on 3 June 2020.

We noted that the supplied url linked to an in-development website for an online retailer that was, at the time of the adjudication, not open for business. At the time the adjudication took place, the website linked to a home page asking users to sign up for a notification of when the site officially launches. There were also tabs linking to a 'CBD Shop' and 'Wholesale' section, but neither contained any information. However, the website did make clear that all of its products will be marketed as nutritional supplements, and not as medicine, when the shop officially launches. We did not find any material that we would classify 18.

16 June 2020

Website

Millicast.com, viewer.millicast.com

Issue

The website owner contacted the BBFC directly to complain that the site was placed behind adult filters, despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

The BBFC viewed the website on 16 June 2020.

We noted that the site is a technology website promoting a video streaming product. The website contains a range of detailed information about the product, including video demos. Although we were unable to play the video demos, based on the evidence available on the site, we found no material that we would classify 18.

19 June 2020

Website

supertouch.com

Issue

The website owner contacted the BBFC directly to complain that the site was placed behind adult filters, despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

The BBFC viewed the website on 19 June 2020.

We noted that the site is a clothing website selling workwear, high-visibility garments, and PPE products. The website contains images and details of the items on sale, links to brand-specific items, and instructional guides for safe usage and best-practice for different items. We found no content that we would classify 18.

19 June 2020

Website

airgunspares.com/store

Issue

A mobile network operator contacted the BBFC for advice about the suitability of the website for people under 18, following a complaint from a member of the public that it had been placed behind adult filters despite containing no material that in the complainant's opinion would cause access to be restricted to adults only.

Adjudication

We noted that the site is an online retailer of a range of outdoor goods, including weapons such as air-guns, firearms, and knives, all of which are intended for use within a sporting and outdoor activity context. The website contains a description of each product for sale which briefly summarises the benefits of the products. Based on the content of the site itself, we found no material that we would restrict to those under the age of 18.

The BBFC Classification Framework does not cover sites that supply age-restricted goods or services unless any adult filters in place block on the basis of the types of content listed in Part B of this schedule. As a result, the BBFC's adjudication solely covers the content available on the site and does refer to the manner in which the website is supplying its goods, as this lies outside the scope of the BBFC's Classification Framework.

30 June 2020

Website

<https://nudiez.tv/>

Issue

A mobile network operator contacted the BBFC for advice about the suitability of the website for people under 18.

Adjudication

The BBFC viewed the website on 30 June 2020.

We noted the site allows users to pay for subscriptions to their favourite models and receive 'exclusive premium content' in exchange. On each model's page there are a series of thumbnails of videos and content the models are offering. Although these videos cannot be viewed without an account, the thumbnails include explicit images of sexual activity and nudity, as well as text describing sexual acts. Accordingly, this website contains material that we would not classify below 18, and we recommended that the site is placed behind adult filters.

BBFC
30 June 2020